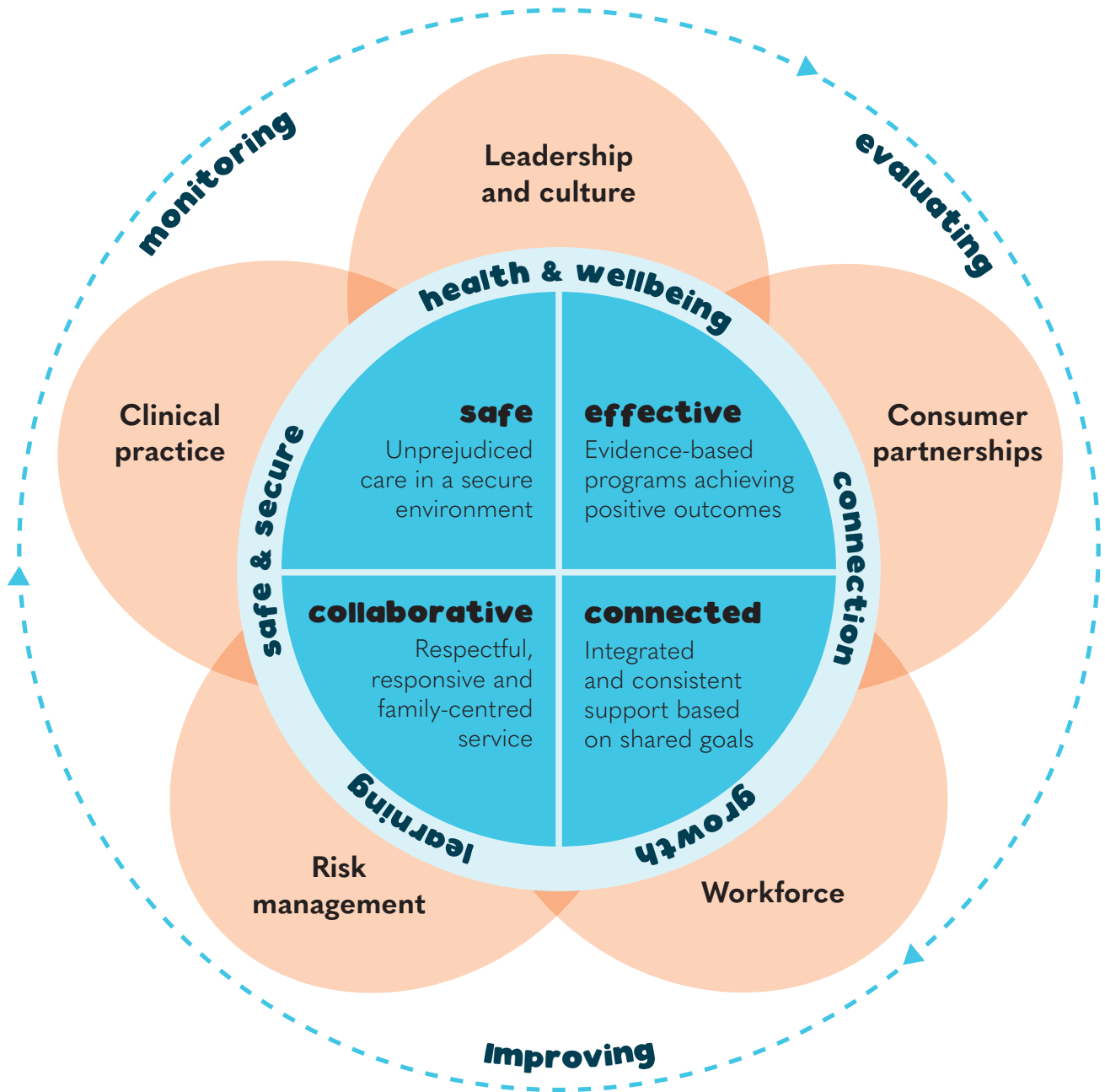




# QEC Quality and Clinical Governance Framework



## enablers

Policies and procedures	Program guidelines	Feedback and complaints	Incident reporting
Client file audits	Infection prevention and control audits	Risk management	Legislative compliance
Accreditation	Learning@QEC	Consumer engagement	Quality improvements