

# Practice research: building better practice, and a learning culture

Gaye Mitchell  
Practice Research Consultant

Email: [Gaye\\_Mitchell@web surf.net.au](mailto:Gaye_Mitchell@web surf.net.au)

# Outline of Paper

- The context of family services to inform research
- The need for qualitative practice-based research and case study
- Description of a particular case study process
- Contributions of this method

# **1. The context of family services**

## **2. The case for qualitative research methods in family services:**

- practice-based**
- case study**

**3. The particular  
qualitative research  
process I've  
developed and  
adapted over the last  
13 years**

## **4. The contributions of this method to**

- practice**
- organisational culture**
- program design**
- program development**
- policy**